

PRESS RELEASE MAY 14, 2025

# Morningstar DBRS Confirms Commercial Mortgage Special Servicer Ranking for CWCapital Asset Management

#### **CMBS**

DBRS, Inc. (Morningstar DBRS) confirmed its MOR CS1 commercial mortgage special servicer ranking for CWCapital Asset Management, LLC (CWCAM or the Company), a wholly owned subsidiary of CW Financial Services LLC (CWFS). The trend for the ranking remains Stable.

The confirmed ranking reflects the following considerations:

- -- CWCAM's highly experienced management team whose combined ranks include several commercial mortgage-backed securities (CMBS) industry veterans. Employee turnover increased slightly in 2024 but remained moderate. The senior management team has been stable and the Company has added several asset managers to address increased portfolio activity. Asset managers' average industry experience continues to be high.
- -- The Company's successful multidecade record resolving a sizable volume of troubled debt and real estate owned (REO) assets, which has involved many large-loan transactions. The Company continues to be among the highest-volume CMBS special servicers in terms of named transactions and active portfolio.
- -- CWCAM's well-controlled operating environment, including its analytics, disciplined asset deliberation procedures, and thorough CMBS-centric reporting practices.
- -- A solid internal audit regimen, which includes annual Regulation AB attestations and other recurring examinations by third-party audit firms. A compliance committee monitors procedural effectiveness and adherence to servicing agreements using key performance indicator metrics and various tracking reports. Additionally, the Company has a property manager audit program for REO assets.
- -- CWCAM's strong technology capabilities. The platform centers on the RealINSIGHT asset management application, which CWFS owns and hosts for other special servicers. CWCAM uses the application's auction website to list and conduct asset sales as well. The Company has effective practices for data backup, system security, and recovery/business continuity testing. The asset management application also undergoes annual Systems and Organization Controls audits.

As of December 31, 2024, CWCAM was the named special servicer on 10,183 loans with a total \$211.26 billion unpaid principal balance (UPB) involving 336 securitized transactions, including two commercial real estate collateralized loan obligation transactions and 241 Freddie Mac-sponsored securitizations.

As of YE2024, the active special servicing portfolio had a total UPB of \$8.51 billion consisting of 185 assets (146 loans and 39 REO), up from \$5.98 billion and 207 assets (158 loans and 39 REO) at YE2023. As of YE2024, by asset count, 77% of the active portfolio involved securitized transactions. Approximately 39% of the active portfolio by asset count involved Freddie Mac or Fannie Mae transactions.

All rankings are subject to surveillance, which could result in rankings being raised, lowered, placed under review, confirmed, or discontinued by Morningstar DBRS.

Morningstar DBRS North American commercial mortgage servicer rankings are not credit ratings. Instead, they are designed to evaluate the quality of the parties that service commercial mortgage loans. Although the servicer's financial condition contributes to the applicable ranking, its relative importance is such that a servicer's ranking should never be considered as a proxy of its creditworthiness.

Notes:

All figures are in U.S. dollars unless otherwise noted.

The principal methodology is North American Commercial Mortgage Servicer Rankings (August 23, 2024), https://dbrs.morningstar.com/research/438283.

For more information on this industry, visit https://dbrs.morningstar.com or contact us at info-DBRS@morningstar.com.

DBRS, Inc.

140 Broadway, 43rd Floor New York, NY 10005 USA Tel. +1 212 806-3277

### Contacts

#### Michael Merriam

Senior Vice President - North American CMBS Ratings +(1) 203 883 5780 michael.merriam@morningstar.com

## **Erin Stafford**

Managing Director - North American Real Estate Ratings +(1) 312 332 3291 erin.stafford@morningstar.com The Morningstar DBRS group of companies consists of DBRS, Inc. (Delaware, U.S.)(NRSRO, DRO affiliate); DBRS Limited (Ontario, Canada)(DRO, NRSRO affiliate); DBRS Ratings GmbH (Frankfurt, Germany)(EU CRA, NRSRO affiliate, DRO affiliate); and DBRS Ratings Limited (England and Wales)(UK CRA, NRSRO affiliate, DRO affiliate). Morningstar DBRS does not hold an Australian financial services license. Morningstar DBRS credit ratings, and other types of credit opinions and reports, are not intended for Australian residents or entities. Morningstar DBRS does not authorize their distribution to Australian resident individuals or entities, and accepts no responsibility or liability whatsoever for the actions of third parties in this respect. For more information on regulatory registrations, recognitions and approvals of the Morningstar DBRS group of companies, please see: https://dbrs.morningstar.com/research/highlights.pdf.

The Morningstar DBRS group of companies are wholly-owned subsidiaries of Morningstar, Inc. © 2025 Morningstar DBRS. All Rights Reserved.

The information upon which Morningstar DBRS credit ratings and other types of credit opinions and reports are based is obtained by Morningstar DBRS from sources Morningstar DBRS believes to be reliable. Morningstar DBRS does not audit the information it receives in connection with the analytical process, and it does not and cannot independently verify that information in every instance. The extent of any factual investigation or independent verification depends on facts and circumstances. Morningstar DBRS credit ratings, other types of credit opinions, reports and any other information provided by Morningstar DBRS are provided "as is" and without representation or warranty of any kind and Morningstar DBRS assumes no obligation to update any such ratings, opinions, reports or other information. Morningstar DBRS hereby disclaims any representation or warranty, express or implied, as to the accuracy, timeliness, completeness, merchantability, fitness for any particular purpose or non-infringement of any of such information. In no event shall Morningstar DBRS or its directors, officers, employees, independent contractors, agents, affiliates and representatives (collectively, Morningstar DBRS Representatives) be liable (1) for any inaccuracy, delay, loss of data, interruption in service, error or omission or for any damages resulting therefrom, or (2) for any direct, indirect, incidental, special, compensatory or consequential damages arising from any use of credit ratings, other types of credit opinions and reports or arising from any error (negligent or otherwise) or other circumstance or contingency within or outside the control of Morningstar DBRS or any Morningstar DBRS Representative, in connection with or related to obtaining, collecting, compiling, analyzing, interpreting, communicating, publishing or delivering any such information. IN ANY EVENT, TO THE EXTENT PERMITTED BY LAW, THE AGGREGATE LIABILITY OF MORNINGSTAR DBRS AND THE MORNINGSTAR DBRS REPRESENTATIVES FOR ANY REASON WHATSOEVER SHALL NOT EXCEED THE GREATER OF (A) THE TOTAL AMOUNT PAID BY THE USER FOR SERVICES PROVIDED BY MORNINGSTAR DBRS DURING THE TWELVE (12) MONTHS IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO LIABILITY, AND (B) U.S. \$100. Morningstar DBRS does not act as a fiduciary or an investment advisor. Morningstar DBRS does not provide investment, financial or other advice.

Credit ratings, other types of credit opinions and other analysis and research issued by Morningstar DBRS (a) are, and must be construed solely as, statements of opinion and not statements of fact as to credit worthiness, investment, financial or other advice or recommendations to purchase, sell or hold any securities; (b) do not take into account your personal objectives, financial situations or needs; (c) should be weighed, if at all, solely as one factor in any investment or credit decision; (d) are not intended for use by retail investors; and (e) address only credit risk and do not address other investment risks, such as liquidity risk or market volatility risk. Accordingly, credit ratings, other types of credit opinions and other analysis and research issued by Morningstar DBRS are not a substitute for due care and the study and evaluation of each investment decision, security or credit that one may consider making, purchasing, holding, selling, or providing, as applicable.

A report with respect to a Morningstar DBRS credit rating or other credit opinion is neither a prospectus nor a substitute for the information assembled, verified and presented to investors by the issuer and its agents in connection with the sale of the securities.

Morningstar DBRS may receive compensation for its credit ratings and other credit opinions from, among others, issuers, insurers, guarantors and/or underwriters of debt securities.

This publication may not be reproduced, retransmitted or distributed in any form without the prior written consent of Morningstar DBRS. ALL MORNINGSTAR DBRS CREDIT RATINGS AND OTHER TYPES OF CREDIT OPINIONS ARE SUBJECT TO DEFINITIONS, LIMITATIONS, POLICIES AND METHODOLOGIES THAT ARE AVAILABLE ON https://dbrs.morningstar.com. Users may, through hypertext or other computer links, gain access to or from websites operated by persons other than Morningstar DBRS. Such hyperlinks or other computer links are provided for convenience only. Morningstar DBRS does not endorse the content, the operator or operations of third party websites. Morningstar DBRS is not responsible for the content or operation of such third party websites and Morningstar DBRS shall have no liability to you or any other person or entity for the use of third party websites.